

SUMMIT COUNTY  
COMMUNITY DEVELOPMENT DEPARTMENT  
**Vision, Mission and Guiding Principles**

**Our Vision:**

Professional excellence and performance in public service. Our work efforts are focused on contributing effectiveness, stewardship, innovation, creativity and solution oriented positive teamwork toward the shaping of Summit County as a quality of life community of choice.

**Our Mission:**

Provide professional and technical expertise to citizens, county management, elected officials, planning commissions, boards and committees and public agencies in applying land management and building principles in understanding and addressing community issues and priorities.

Our efforts are centered on a commitment to design quality, building safety and environmental sustainability. We maintain an organization where the pursuit of professional excellence produces quality customer service, partnerships in our approach and integrity in our actions.

**Our Guiding Principles:**

We concentrate on being accessible, responsive and accountable with the changing needs, demands and expectations of those we serve. We respond with open, direct and respectful public service. We address problems and questions with a solution oriented approach.

***Professional Excellence Produces Our Quality Customer Service***

We structure ourselves as an organization that empowers self-motivated employees to achieve professional performance in quality customer service with attention to innovative management practices, cost control and continuous improvement.

***Partnerships are Our Approach***

We work in partnerships as highly motivated, well trained and team focused employees as a model for performance of service in engaging developers, land owners and citizens in the public process.

***Integrity is Our Standard***

We conduct ourselves with the highest ethical and professional standards and image, always remembering our public trust and respect for the stewardship of limited public resources.